

Lexington Healthcare Risk Management Client Services

Broker Information

The Lexington Healthcare Risk Management Client Services team understands and shares your client's commitment to patient safety and risk management.

In today's world, it is vital that healthcare organizations and facilities develop and maintain a robust risk management program that identifies, mitigates and proactively addresses the many potential healthcare liability exposures. Your clients don't have to do this alone.

To help your clients meet their specific risk management and patient safety goals, Lexington Healthcare Risk Management provides customized client services, resources and tools as a complimentary feature of their Lexington policy. Depending on your client's risk management needs and goals, Lexington's healthcare risk management resources and tools may include:

- Access to AIG's proprietary RiskTool Advantage® learning management system at no additional cost. This robust, web-based system provides policyholders with access to advisories and previously recorded webinars.
- Access to Lexington's Risk Management consultation helpline
- Consultation services (policy and procedure review, research assistance, templates, etc.)
- Risk assessments of high exposure areas (emergency department, obstetrics, behavioral health, perioperative)
- Onsite and live remote risk management education
- Onsite and live remote crisis prevention and verbal de-escalation training
- Quarterly webinars
- Emerging exposure advisories and alerts
- Vendor resources and tools (ECRI subscriptions, ASHRM resources, HcPro toolkits and more)
- National/Regional ASHRM Education Conference scholarships



To learn more, contact Lexington Insurance Healthcare Risk Management Client Services:

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Lexington Insurance Company, an AIG company, is a leading U.S.-based surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds, and insureds are therefore not protected by such funds. The term AIG refers to American International Group, Inc. property and casualty insurance operations, including related property and casualty business divisions, but not to any specific subsidiary insurance company. Coverage is subject to actual policy language. Certain products and services may be provided by other AIG subsidiaries or affiliates. Non-insurance products and services may be provided by independent third parties. Licensed, surplus lines brokers may obtain products and services from Lexington Insurance Company or from Lexington Specialty Insurance Agency, Inc. (CA license no. #6003097), an AIG subsidiary serving as a program administrator for Lexington Insurance Company and other AIG member companies.

Additional information about AIG can be found at www.aig.com | YouTube: www.youtube.com/aig | Twitter: @AIGinsurance | LinkedIn: www.linkedin.com/company/aig.

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